

**NOBLE: NORTH OF BOSTON
LIBRARY EXCHANGE**

ACTION PLAN

FY27





MISSION STATEMENT

**Empowering libraries
through
collaboration & innovation.**

Support

Collaborate

Innovate

Empower



PRIORITY 1

Fine-tune core services to member libraries, leveraging the power of the collective.

GOAL 1

Continue to improve the utility, functionality and security of Evergreen and adjacent systems as the cornerstone core service.

OBJECTIVE 1: Improve public access to NOBLE libraries' materials through continued enhancement of the Aspen discovery service.

Action	End Date	Team
Identify top development needs to improve Aspen discovery service for NOBLE patrons.	August 31	Member Services with ERDWG
Contract with developers to code NOBLE improvements to Aspen	December 31	Administration and Member Services
Roll out improvements to Aspen	June 30	Member Services

OBJECTIVE 2: Proceed with implementation of standard reporting tool to generate statistics for the statistics dashboard.

Action	End Date	Team
Following up on FY26 work to identify and test a new tool to generate statistics for the statistics dashboard, migrate data into the chosen tool for querying circulation statistics.	September 30	Systems

OBJECTIVE 3: Conduct a cybersecurity session for NOBLE library staff to ensure security of central systems and local data.

Action	End Date	Team
Conduct a cybersecurity session for NOBLE library staff to ensure security of central systems and local data.	May 31	Systems

OBJECTIVE 4: Conduct an analysis of options available for ebooks / digital audiobooks to determine if the network can adopt a service in addition to or in place of vendor-neutral service to augment our OverDrive service.

Action	End Date	Team
Identify potential options available to provide ebook / digital audiobooks to NOBLE member libraries.	September 30	Member Services
Explore functionality of available options to include vendor demos.	December 31	Member Services with ERDWG
Provide a Recommendation to Membership.	March 31	Member Services with ERDWG

GOAL 2

Expand group purchasing opportunities.

Action	End Date	Team
Develop a process for identifying products and services where there is interest for collaborative purchasing.	September 30	Administration
Implement at least one new group purchase for NOBLE libraries based on the above process	December 31	Administration
Plan NOBLE vendor showcase to highlight products / services that may be of interest to libraries.	March 31	Member Services

GOAL 3

Build on a tradition of excellence in training member library staff by designing training opportunities in collaboration with both internal member library partners and external partners, such as the Massachusetts Board of Library Commissioners (MBLC) and the Massachusetts Library System (MLS).

Action	End Date	Team
Develop at least one new joint training program with staff from MLS.	May 31	Member Services

GOAL 4

Enhance NOBLE's catalog of training experiences by recommending training tracks that support different types of staff roles common to member libraries.

Action	End Date	Team
Identify tracks of NOBLE workshops for different levels of circulation staff in NOBLE libraries, including those workshops that will be required in order to be given specific circulation permission levels.	October 31	Member Services
Adopt policy to tie workshop requirements to circulation permissions.	December 31	Administration with Executive Board
Offer circulation classes that make up this track.	June 30	Member Services

PRIORITY 2

Deepen NOBLE's connection with its membership community, and the membership community's connections among each other.

GOAL 1

NOBLE will use meetings, sessions or trainings as opportunities to build relationships, connecting NOBLE staff with member staffs and member staff with one another.

Action	End Date	Team
Investigate and recommend a new event management system to make it easier for library staff to find and register for NOBLE meetings, sessions and training.	August 31	Member Services

GOAL 2

Introduce new ways for NOBLE staff and member library staff to connect with one another to forge meaningful, authentic relationships.

No actions to support this goal for FY27.

GOAL 3

Expand communication across the membership by building upon NOBLE's success in communicating to member libraries.

Action	End Date	Team
Implement a mechanism for NOBLE libraries to share their news.	December 31	Administration

GOAL 4

Research and explore the viability and capacity to strengthen the collective by expanding NOBLE membership, focusing on academic libraries.

Action	End Date	Team
Following up on FY27 goal to conduct an analysis of services and resources to augment the service NOBLE is providing to current academic library members, implement at least one recommendation from the analysis	March 15	NOBLE Management Team



PRIORITY 3

Expand the scope and scale of NOBLE-led marketing efforts in coordination with allied agencies, such as the Massachusetts Board of Library Commissioners (MBLC) and the Massachusetts Library System (MLS).

GOAL 1

Build connections with affiliated groups as a step toward developing a marketing strategy (e.g., MLS, MBLC).

No actions to support this goal for FY27.

GOAL 2

Create capacity for developing and implementing marketing efforts.

No actions to support this goal for FY27.

GOAL 3

Develop a model for an annual comprehensive marketing plan that will be implemented.

Action	End Date	Team
Develop the network's first annual marketing plan for promoting NOBLE-wide services	March 31	Administration and Member Services with Marketing Working Group



PRIORITY 4

Support diversity and inclusion in services & collections.

GOAL 1

Conduct diversity audits of physical and electronic collections.

Action	End Date	Team
Identify collection analysis needs for NOBLE members.	December 31	Administration and Member Services with Collection Management Team
Identify a tool to assist NOBLE libraries in performing a collection analysis.	June 30	Administration and Member Services with Collection Management Team

GOAL 2

Enhance language access in services and collections.

Action	End Date	Team
Investigate options for improving cataloging of multi-lingual materials.	December 31	Member Services

GOAL 3

No actions to support this goal for FY27.