NOBLE
MEMBERS OF THE CORPORATION MEETING
VIA ZOOM VIDEO CONFERENCE
OCTOBER 15, 2020

PRESENT: Fourteen libraries were represented at the meeting by authorized voting representatives.

1) CALL TO ORDER: In president Diane Wallace's absence, vice president Amy Lannon chaired the meeting, called to order at 10:10.

2) APPROVAL OF MINUTES: Alan Thibeault made a motion to approve the September 17, 2020 Minutes, Linda Gardener seconded the motion. Motion carried.

3) TREASURER'S REPORT: Myron Schirer-Suter reported on the budget as of September, 2020. The audit is under way and some line items may be adjusted.

4) MANAGERS' REPORT:
Ron Gagnon –
ECCF Grant – In light of increased at home learning in due to the pandemic, NOBLE applied for a $25,000 grant from the COVID fund of the Essex County Community Foundation to fund Spanish language ebooks and audiobooks to support education. A copy of the application was sent to you earlier. The Spanish-speaking community is under-represented in our collections and education for all is difficult in these remote and hybrid models currently in use in most schools in NOBLE.

MBLC Funding - No further updates on state and Mass. Board of Library Commissioners funding. The network executive directors will be having a Zoom meeting with Paul Kissman of the MBLC a week from Friday which should provide us some insight into funding plans thus far.

Governor Baker released his proposed revised FY21 budget yesterday. Most of the MBLC lines are level funded. There is a 6% reduction in 7000-9506, Library Technology and Resource Sharing Networks, a cut of $257,746. The MBLC administration line has a 20% increase, $257,746. They have recently moved, and my understanding is that the rental costs are higher. The State Aid to Public Libraries is proposed for about a $60,000 cut, six-tenths of a percent.

Any governor's proposed budget does not usually reflect the final results that come from the legislature, so we will see over the coming weeks what the final answers will be.

Decertification – I sent out a message on Friday to directors describing the process of libraries seeking to restrict resource sharing with decertified communities in and outside of NOBLE. Each public library's board of trustees must vote to discontinue service to decertified communities, it is not a decision of NOBLE. Academic library directors can make the decision. Evergreen is very flexible in this regard, when the time comes the director just needs to notify us of their library's decision.

Directors' Roundtable – Continue to host Directors' Roundtables each Friday morning via Zoom to facilitate the exchange of information among NOBLE directors, all directors are welcome to join. The topics vary by the week, but frequently cover reopening issues and funding updates.

Welcomes – We are still doing our "Welcome to NOBLE" sessions for any new staff members you have. We recently did one via Zoom and have done one socially-distanced outdoor meeting with a brief inside tour. Almost all staff are still remote, so no staff introductions, but the Zoom sessions include Elizabeth, Martha and me.

FY22 Objectives – Working on FY22 Objectives, which will be on the agenda next month for approval. Will be presented to Executive Board prior to the Members Meetings.

Elizabeth Thomsen –
OverDrive –
- RBDigital ebooks and audiobooks moved to OverDrive Advantage collections, waiting for next steps for Zinio magazines
- New lending model: 100 concurrent checkouts
- PLC: Public Library Collection -- Schools using OverDrive with the Sora app have always been able to connect to NOBLE collection from within the Sora app, but have had to log in with their public library card. PLC allows students to access public library collections through Sora using their school credentials. Currently set up for Salem Public Library and Salem Public Schools -- students treated like Salem residents in terms of Advantage, we can report numbers separately.
- MBLC Kids Vote starts October 26th. PR toolkit, promotes Libby/LEA/RLA use, will add curated collection of the titles on OverDrive.

Google Workspace –
- A rebranding of Google G Suite, and working toward full integration.
- Lots of enhancements rolling out, including sharing options at the folder level in Google Shared Drive/

List Maker –
- Major new release -- need to do an update next week to improve the way Library Bookshelves plugin works with our data
- Most significant enhancement is the ability to move between record buckets and copy buckets, will be doing training specifically working with buckets

Meetings and Training –
- Circ Roundtables (public on October 20th, academic October 29th)
- Social Media and Marketing Meeting October 22, and a Canva Tips and Tricks session by Al Hayden November 5th
- Reference Roundtable on November 4th with Kate Butler from MBLC, Tressa Santillo from MLS to discuss statewide databases and electronic resources. The statewide database contracts expire in 2021.
- OverDrive Advantage November 5th
- YA Librarians November 10th
- More training for designated G Suite contacts on issues of sharing, archiving and succession. Working on a list of questions for directors.

Martha Driscoll –
- Been going through the report produced by the security vulnerability scan facilitated by New Era. Many alerts were due to older operating system software, we purchased a new server to replace the oldest server which hosts Course Reserves, the Dashboard, and NOBLE tools including List Maker. Working on rebuilding that server and hope to cutover in a couple of weeks.
- ComCat was reactivated on September 21st and most NOBLE libraries are participating.
- Several libraries reported an issue where patrons are unable to renew their materials. This is due to the Provisional patron type that is assigned when a patron fills out the online registration form for a library card. This type only allows access to electronic resources and not set up to allow circulation. Libraries can upgrade these cards to 'Public Patron - Local Use Only' to allow circulation and renewal of home library materials. An email will be going out to initiate a discussion about ID verification and how libraries are doing that.

5) VOTE TO APPROVE FY22 NOBLE OPERATING, OVERDRIVE AND PC SUPPORT BUDGETS AND ASSESSSMENTS: Ron Gagnon stated the budget was presented at the September meeting. If no questions or further discussion, a vote will take place. Paula Cartolaro did the roll call vote. The fourteen libraries represented at the meeting present voted yes, no abstentions. The FY22 budget passed by unanimous vote, voting sheet attached.

6) EVERGREEN UPDATE -
Ron Gagnon –
- NOBLE staff has been working and preparing for two Evergreen releases in the next three months that will bring some new and long-awaited functionality, particularly in the second release.
- We continue to be active in the community, through the Evergreen Development Initiative, as well as partnering with other users directly on development and participating in community efforts to improve the product. We were always active in the user communities of our prior systems, but we can directly affect change in the open source community. Evergreen continues to be a responsive, effective and cost-effective solution for us.

Elizabeth Thomsen –
- Testing phase 1 of ECDI "Did you mean" function
- Release 3.5 – there is a staff experimental catalog, currently on the training system. Currently the staff catalog in the web client looks similar to the public catalog. The staff client catalog is being rewritten in Angular, which is more concise since it knows its staff searching. When looking at a record there's the option to switch to the public view.
- Setting up some small group training sessions for designated tech services contacts to get used to the new interface and to go through the processes they do. Also will send out screencasts.
- Both catalogs are in release 3.5, but the new staff catalog becomes the default in release 3.6.

Martha Driscoll -
- Loading Release 3.5 early morning on Sunday, October 25th.
- Release 3.6, which was released yesterday, will be loaded in the winter during academic break.
- The Evergreen Community held their bug squashing week September 21st-25th. Christine, Michelle, and Beth contributed by testing bugs, providing feedback, and signing off on code.
- In July Michele Morgan was named to the 3.6 release team. She has been issuing bi-weekly release updates to the Evergreen community and learning the process of putting out a release.
- Evergreen Hackaway is scheduled October 26th-28th. This is normally an in-person event where developers get together to write code and share knowledge. This year it is an on-line event.
- Long overdue and six month bill notices were suspended in March. They were reinstated today, but have been reimagined as overdue notices only, with specific library language to make it clear how to return items. Bills are not being applied to the patron records.

  Ron added this follows up the vote had last month based on recommendations discussed with Executive Board. Thanks to Reading library staff who drafted the language for the six week and six month reminders.

7) N**EW BUSINESS:** None.

Jennifer Inglis mentioned a topic for discussion would be on library waivers and decertification. She took a quick poll from the library trustees, and they were appalled why they wouldn't serve patrons from surrounding communities of a library that is decertified. She felt it warrants a further explanation and understanding for trustees. Brief discussion continued.

8) ADJOURNMENT: Brian Courtemanche made a motion to adjourn, Catherine McDonald seconded the motion. The meeting adjourned at 11:10.

Respectfully Submitted,

Theresa Hurley
Secretary

MEMBER LIBRARY	VOTING REPRESENTATIVE	YES	NO	ABSTAIN	NOT PRESENT
Beverly -	Allison Babin	X			
	Laurie Formichella (A)				
Bunker Hill -	Oscar Lanza-Galindo				X
	Andrew McCarthy (A)				
Danvers -	Alex Lent	X			
	Jennifer McGeorge (A)				
Endicott -	Brian Courtemanche	X			
	Bridget Cunio (A)				
Everett -	Matt Lattanzi				X
	Kathleen Slipp (A)				
Gloucester -	Jenny Benedict				X
	Beth Pocock (A)				
Gordon -	Myron Schirer-Suter	X			
	Erica Street (A)				
Lynn -	Theresa Hurley	X			
	Paula Joyal (A)				
Lynnfield -	Jennifer Inglis	X			
	Patricia Kelly (A)				
	Abby Porter (A)				
Marblehead -	Patricia Rogers				X
Melrose -	Linda C.W. Gardener	X			
	Diane Wall (A)				
Merrimack -	Lyena Chavez				X
	Frances Nilsson (A)				
Peabody -	Cate Merlin	X			
	Alysa Hayden (A)				
	Gabrielle Toth (A)				
Phillips -	Michael Barker				X
	Mchael Blake (A)				
Reading -	Amy Lannon	X			
	Michelle Filleul (A)				
	Lorraine Barry (A)				
	Jamie Penney (A)				
Revere -	Diana Durbano Luongo				X
	Ross Croghan (A)				
Salem -	Tara Mansfield	X			
	Brian Hodgdon (A)				
Salem State -	Elizabeth McKeigue	X			
	Nancy George (A)				
Saugus -	Alan Thibeault	X			
	Mary O'Connell (A)				
Stoneham -	Nicole Langley	X			
	Maureen Saltzman (A)				
	Angela Binda (A)				
Swampscott -	Alyce Deveau				X
	Susan Conner (A)				
Wakefield -	Catherine McDonald	X			
	Jaclyn Powers (A)				
	Jeff Klapes (A)				
Winthrop -	Diane Wallace				X
	Mary Lou Osborne (A)				
TOTAL COUNTS		14	0	0	9
*A = Denotes Alternate					