

**NOBLE  
MEMBERS OF THE CORPORATION MEETING  
AT ABBOT PUBLIC LIBRARY, MARBLEHEAD  
JUNE 8, 2017**

**PRESENT:** Eighteen libraries were represented at the meeting, attendance sheet attached.

**CALL TO ORDER:** Linda Gardener called the meeting to order at 10:05. Announced Alan Thibeault is no longer with the Danvers library, therefore she is now President. Introductions were done.

**APPROVAL OF MINUTES:** Diane Wallace made a motion to approve Minutes from the March 16, 2017 meeting; Brian Hodgdon seconded the motion. Motion carried unanimously.

**TREASURER'S REPORT:** Myron Schirer-Suter presented the report. Spending is on target.

**MANAGERS' REPORT:**

**Ron Gagnon** – An active fiscal year:

- About to roll out an enhanced version of the List Maker tool.
- Redesigned NOBLE's Digital Heritage site, participating libraries now have individual instances.
- In January replaced Evergreen hardware, updated all underlying software, as well as the Evergreen application. Brought speed and indexing improvements.
- New Evergreen release will be uploaded next week
- Our annual Tech Expo was this past Tuesday; attendance was larger than the past few years. Focus was on the new web staff client. Small group sessions on circulation, acquisitions, and cataloging. Presentations from staff at the following libraries Beverly, Merrimack College, Northern Essex, Salem State, Wakefield, and Winthrop. Also MassLNC coordinator, Kathy Lussier, was there.
- Researched different electronic resources analytical systems; CORAL, an open source product, but was more bookkeeping than analytics, LibInsight was expensive and complicated. Decided to recommend RedLink Library Dashboard, it's lower in cost operates automatically and has more functionality. There will be a webinar on Tuesday, June 13<sup>th</sup>, at 10 am for those interested. The webinar will be recorded for later viewing.
- After two years of discussion, and a membership vote, Lasell College is unable to join NOBLE due to financial issues, particularly declining enrollment.
- Conference Updates:
  - Ron and Elizabeth attended the Evergreen International Conference in April. Ron and Elizabeth were both on panels. Ron is on the Evergreen Oversight Board, and the Outreach Committee, attended meetings on both.
  - They both will be attending ALA Conference later this month.
- Attended a full day meeting at Simmons College on FOLIO, a new open source library system for academics. Overseen by OLE, but mostly funded by EBSCO, which hopes to expand sales their Discovery Service to FOLIO users.
- Health Insurance costs increased by 13%. Looked at other plans, but no cost savings. We changed our long term disability insurance provider at a savings earlier in the year, as well as saving on our dental, which will help to cover the difference.
- Changed our liability/property insurance provider from CNA to Chubb, saving about \$5,500 annually.
- Participating in MBLC planning, they are coming to the end of their strategic plan process. James Lonergan was hired as the new director of MBLC.
- Watching state budget process. Funding for networks it was up about 5% in the House budget and up a bit more in the Senate budget.
- Completed the upgrade on our central site Internet. Increased bandwidth 2 ½ times while reducing the costs by 25%.
- Executive Board approved three working groups for FY 18, electronic resources and database working group, collection management, and resource sharing working group. An email was sent out seeking members interested in participating. Limited to one library staff member per library so a range of libraries are represented.

Ron presented Sharon Gilley with a flower arrangement, as she is retiring. Sharon is the last active founding director of NOBLE. She was responsible for forming NOBLE in 1979, with five libraries; Wakefield, Danvers, Beverly, Lynnfield, and Peabody. Sharon served as president and was an intricate part of bringing the public and academic systems together in 1988. During Sharon's term, Elizabeth and Martha were hired. Ron was head of tech services at North Shore, and Sharon had NOBLE contract with

North Shore to manage not only the academic side, but the public side as well. NOBLE was the first network in Massachusetts.

**Elizabeth Thomsen –**

- Reported on Roundtable Sessions:
  - Understanding Evergreen Data
  - Circulation for Academic and Public libraries
  - Tech Services
  - Statistics and the NOBLE Dashboard
  - Collection Management Working Group hosted a session on NOBLE's Electronic Collections: Online options for Lifelong Learning, Genealogy, News and Health

**Martha Driscoll –**

- Upgraded our training system and one of our test systems to Release 2.12. This is done prior to loading the release onto our production system to test it, and time how long it takes to do the upgrade. We take a copy of the production data and put it on the training system, and to ensure patron privacy Suzanne Paterno wrote a script that will make all the data on the training system anonymous.
- Ordering SSL certificates for proxy servers for libraries. SSL allows a proxy server to do encrypted connection with vendor sites. Many vendors require it for patron log in.

**NOMINATING COMMITTEE REPORT:**

Linda Gardener reported the nominating committee members were herself, Alyce Deveau, Zac Newell, and Ron Gagnon. She thanked the members for their participation. The nominee for clerk is current clerk, Diane Wallace, she accepted the nomination. The VP/President Elect is a four year commitment; two years as VP, and two years as president. The nominee is Kathryn Georffrion-Scannell, she accepted the nomination. Linda opened the floor to questions or additional nominees. There were none.

**ELECTION OF VICE PRESIDENT/PRESIDENT ELECT AND CLERK:**

Myron Schirer-Suter made a motion to accept the nominees as a slate; Amy Lannon seconded the motion. The motion carried by unanimous vote.

**VOTE TO APPROVE UPDATE TO OVERDUE CLEANUP POLICY:**

Ron explained the policy needed to be streamlined and updated. The Resource Sharing Working Group made a recommendation that keeps the same timetable for purging that is in the current policy. This was last done five years ago when we moved to Evergreen. Need to get back on a regular schedule. Having long overdue items affects database maintenance and patron services. Ron reviewed what is being proposed. The policy is attached.

Elizabeth explained to improve relevance in searches, items that the relevance is zero need to be removed.

Linda Gardener asked for motion to approve the updates to Overdue Cleanup Policy. Nicole Langley made a motion; Kevin Sheehan seconded the motion. The motion carried by unanimous vote

**VOTE TO APPROVE BORROWER'S CARD POLICY CHANGE: REMOVE GENDER FIELD**

Ron explained one of our requirements in our Borrower's Card Policy is to collect the gender of the applicant. In the past, libraries were interested in it for demographics analysis. This was brought to our attention by a librarian in one of our libraries and questioned the need and appropriateness of the field. Executive Board recommends the gender requirement in the policy be deleted. The first sentence in the third paragraph of the "Issuing Cards" section would be changed from the current:

The name fields must contain the full legal first name, middle initial and last name. Date of birth and gender must be entered in the proper fields in addition to address and telephone number.

To

The name fields must contain the full legal first name, middle initial and last name. Date of birth must be entered in the proper field in addition to address and telephone number.

Amy Lannon made a motion to approve removing the gender field requirement; and Melissa Robinson seconded the motion. The motion carried unanimously.

### **EVERGREEN UPDATE:**

#### **Ron Gagnon –**

Handed out the 2016 Evergreen ILS Annual Report. Evergreen is a very active community, MassLNC community is mentioned, as well as Kathy Lussier who has played an important part in development. MassLNC partnered with other large consortia running Evergreen, on development.

#### **Martha Driscoll –**

- Next Thursday coming up on Release 2.12, doing it overnight on Wednesday after 9:00 pm. Upgrade takes a couple of hours, there are six servers to upgrade.
- The operating system will be upgraded, then a script will run that updates some data and that will take 5 hours. Clients on all PCs should automatically update. At first-time to log on there will be a prompt to upgrade. If any issues please call NOBLE

Andy McCarthy from BHCC and Tom from SSU both stated they are open until 10 pm. Martha will start after 10:00 pm instead.

#### **Elizabeth Thomsen –**

Presented the new features in Release 2.12. The features will be implemented gradually over the summer. Highlights below:

#### **General Enhancements**

Punctuation ignored in patron searches

Active Date now available in the column picker in Item Status

Touch screen improvements for Evergreen self-check interface

Library setting sets default status for received line items in acquisitions

#### **Getting the search limiters out of the search box**

The search limiters no longer appear in the search box, but as separate boxes under the search, easy to understand and dismiss.

#### **Coming Soon:**

These enhancements will be phased in over the next several weeks

##### **1) Activity Metric:**

- Improves relevance ranking. Currently it only looks at data in the MARC records and applies an algorithm to determine what order to show titles.
- Activity metric lets us teach the system to use other information that's in the system.
- Assigns badges for each criteria
- New default sort will use standard relevance enhanced by activity badges

##### **2) Group Format and Editions:**

- Can bring together different versions of the same work in various ways for searching and holds.
- There's also a Group Format and Editions checkbox on the search results page which can be turned on or off at any time to switch between a grouped or ungrouped view of search results.
- Can be used in placing holds.

##### **3) OverDrive Real-Time Availability Checking**

- When an OverDrive record displays in the catalog, it includes information on available copies
- This information is being provided by OverDrive via API, so it's always current and accurate.
- This is the first step in integrating OverDrive and the Evergreen catalog
- May be possible to set up something similar with OneClick Digital

##### **4) Copy Location Links**

- Copy locations can be links to any URL
- URLs can be added and edited in the Copy Location Editor
- Need to work out standards for copy location links

**OVERDRIVE UPDATE: Elizabeth Thomsen**

- Showed a video of Libby, the new OverDrive App. The app streamlines the process and uses a one tap feature for functions.
- OverDrive is doing webinars and Elizabeth encourages library staff to attend a webinar, or at least register for one. If you register for one, they send you the link for the video after.
- Will be sending out information on the library allocations after the start of the fiscal year, and asking libraries to opt in for selections.
- At MLA Ron and Elizabeth attended a meeting with Steve Potash, founder of OverDrive, and Kristin Preyss and other Mass. networks. Discussed looking at a statewide use of OverDrive. Interested in seeing if NOBLE can be a model as a consortia for search, but search can be bumped to a state level. Have one model for the state.

**NEW BUSINESS:** None

**ADJOURNMENT:**

Brian Courtemanche made a motion to adjourn. The meeting adjourned at 11:30.

Respectfully Submitted,

Diane Wallace

NOBLE MEMBERS OF THE CORPORATION MEETING  
AT ABBOT PUBLIC LIBRARY, MARBLEHEAD  
JUNE 8, 2017

LIBRARY

Beverly

Anna Langstaff Allison Babin

Bunker Hill CC

Danvers

Brian Courtman

Endicott College

Everett

Gloucester

Gordon College

Myron Sabatini

Lynn

Lynnfield

Holly Mercer

Marblehead

Patt Rogers

Melrose

Linda Gardner

Merrimack College

Lynna Chavez FA MJA

Middlesex CC

Montserrat

Northern Essex CC

Ava Grandmaison (for Mike Hearn)

North Shore CC

Peabody

Melissa Robinson Terri Meyer

Phillips Andover

Reading

Allison Amy Hearn

Revere

Kevin Spahan

Salem

Jane Langford

Salem State University

Tom Noonan

Saugus

Sony A. Hearn

Stoneham

Nicole Langley

Swampscott

Laura M. Connor

Wakefield

Juan A. Kelly Catherine McFarland

Winthrop

Donna Reese

MBLC

NOBLE, Inc.

Martha Driscoll

Paul A. Hayes  
Paula Acquaviva