

**NOBLE  
MEMBERS OF THE CORPORATION MEETING  
AT ABBOT PUBLIC LIBRARY, MARBLEHEAD  
JUNE 20, 2013**

**PRESENT:** Twenty-two libraries were represented at the meeting, attendance sheet attached.

**CALL TO ORDER:** Pat Cirone called the meeting to order at 10:10. Introductions were done.

**APPROVAL OF MINUTES:** Ruth Urell made a motion to approve Minutes from April 2013 meeting. Karen Pangallo seconded the motion, passed by unanimous vote.

**TREASURER'S REPORT:** Karen Pangallo reported spending is on target. Martha Holden made a motion to approve the report. Brian Courtemanche seconded the motion, vote was unanimous.

**MANAGERS' REPORT:**

**Ron Gagnon** –

- Reported a new director of MBLC has not been hired. The search committee recommended two candidates, but one withdrew at last minute. The Commissioners want more than one candidate. The ad is being reposted and will be going through the process again over late summer.
- The group Wowbrary service had nine libraries subscribe at a 20% discount. The new service will begin July 1<sup>st</sup>.
- Spoke at the Christian Librarian Conference held at Gordon College last month.
- Ron and Elizabeth will be attending ALA Conference June 27<sup>th</sup> – July 1<sup>st</sup>.
- Sent out information on Sort to Light on behalf of Mass Library System. NOBLE didn't want to be in first implementation because had Evergreen project. MLS will only convert a network when 75% of what is sorted has the barcode on front of the item, NOBLE was at 65%.
- Other statewide project is new Virtual Catalog. State is funding replacing the old URSA system with Auto-Graphics system. NOBLE is not in the first implementation, which will take place late summer/early fall. Depending how that goes we may be late fall/early winter. There has been a connector issue that MVLC is working on. More information coming when available.

**Elizabeth Thomsen** –

- Reported on *Circ* and *Tech Services Roundtables* recently held.  
*Circ* - discussed barcode duplicators and changes to software, as well as billing development.  
*Tech Services* - very well attended. Setting up schedule for the fall for more training.
- Planning some training sessions over the summer on Wordpress, Tech services for OCLC member libraries, as well as OverDrive training for libraries participating in the OverDrive Selection.
- The first MassLNC Conference was held. Since it was the first one not sure what format to do, there were small group discussions. Kathy Lussier collected evaluations from attendees. Next year plan to do more program presentations that involve staff from libraries. The biggest complaint was library staff were confused as to the basic concept of MassLNC and why the three networks were on different releases. Next year will have introductory material, also will need larger facility so more library staff can attend.
- Working on Evergreen International Conference. It's a 3 day conference to be held in Cambridge next March, and cohosted by MassLNC and Bibliomation. Elizabeth is on Program Committee and Ron is on Local Arrangements Committee.

Patti Rogers asked if any other Massachusetts consortia are looking at Evergreen. Elizabeth stated not at this point. She explained part of it is whether or not a consortia is in a cycle to make a change. Patti commented wasn't the original funding from the state based on the vision that eventually this would be a system shared statewide. Ron explained MBLC isn't funding any other system than Evergreen. If networks have funds they can buy their own system, but MBLC isn't providing any capital money for other ILS systems. Millennium product ceased to be the Innovative system, networks had to switch to Sierra or be on an end of life system. Elizabeth added Paul Kissman of MBLC is very active in MassLNC and comes to meetings.

**Martha Driscoll** –

- Working on setting up and configuring email. Updated PHP program on the main server.

**ELECTION OF OFFICERS:**

Pat Cirone reported the Nomination Committee recommends Alan Thibeault as VP/President elect, and Nancy Ryan as Clerk. Ruth Urell asked who was on Nominating Committee. Pat replied herself, Martha Holden, and Brian Courtemanche.

**VOTE TO ELECT:**

Karen Pangallo made a motion to approve the Nominating Committee's recommendation of officers, Carol Gray seconded the motion. The motion passed by unanimous vote.

Brian presented Pat a gift as outgoing President.

**VOTE TO APPROVE EBSCO RENEWAL AND NOVELIST SELECT:**

Ron reported the following:

- Current group database base package contract expires 6/30/13. Working with Electronic Resources and Database Working Group on the package renewal. They recommended to Executive Board to renew package as it is, which Executive Board approved. Also negotiating with EBSCO for a NoveList package as a catalog enhancement. This would be funded from NOBLE budget.
- Initially EBSCO offered 1 year contract for the base package with 3% increase. Then offered a multi-year contract with 2% increase 1<sup>st</sup> year, then 3% increase in 2<sup>nd</sup> and 3<sup>rd</sup> years.
- Offered NoveList Select package, if accepted with base package, there would be no increase 1<sup>st</sup> year, then 2% increase in 2<sup>nd</sup> and 3<sup>rd</sup> years. ERDWG recommended to Executive Board the NoveList Select package, which includes NoveList, NoveList Plus, and NoveList K-8 readers advisory services and Content Café. Since the NoveList Select package is being funded by NOBLE, our libraries that currently subscribe to one of the NoveList databases will not have to pay for it, saving libraries \$10,000.

Additional line item that will fund the package will come from Mobile Catalog. The Evergreen community is making advances in mobile catalog so that line item will no longer be needed and will be reallocated.

- Passed around a handout with Most-Used Full Text in EBSCO the past 12 months. Of the top 31 full text magazines used in our base EBSCO package, 20 are not available in Mass. Gale databases.
- Part of discussion with ERDWG was EBSCO's A-Z and Link Resolver. Initially looked into swapping out a database from the base package with A-Z, decided against that. Received pricing from EBSCO for A-Z, which came after Executive Board meeting last week. ERDWG met yesterday and voted to recommend network wide subscription for \$4,500 for A-Z with Link Resolver. This will be funded from NOBLE budget. If NOBLE purchases the network wide subscription, individual libraries that purchase other databases can add their own instance for \$500 per library. Ron added some Executive Board members are on ERDWG and aware of this discussion. Linda Shea added they are paying \$2,700 for A-Z and so is Gordon College.

Ruth asked for clarification what we are paying for. Ron explained general package is same charge to libraries as always. NoveList Select and A-Z is funded by NOBLE.

Martha Holden made a motion to approve the EBSCO package contract with NoveList Select package and A-Z with Link Resolver. Linda Shea seconded the motion. Vote passed unanimously.

**VOTE TO APPROVE LONG OVERDUE AND BILLING POLICY:**

Ron reported the following:

- Bills have not been sent to patrons on the Evergreen system for a year due to confusion in the patron record display when the Evergreen billing was activated. He explained how overdue notices and billing worked in Millennium and how it is different in Evergreen.
- NOBLE staff has been working with Resource Sharing Working Group. An underlying policy was needed for billing to be reinstated and a workaround process. Ron emailed the policy to directors prior to this meeting. Resource Sharing WG has recommended the policy and process to Executive Board, who approved it.
- Bills will come from the owning library to simplify payment. Will work with libraries on PR materials with an explanation. Mary Todd asked once this goes in effect if a patron has long overdue will it show as checked out on card? Martha answered yes.

Ruth Urell made a motion to approve the Long Overdue and Billing Policy. Linda Walsh seconded the motion. Motion passed by unanimous vote.

**VOTE TO APPROVE FY 15-FY 19 STRATEGIC PLAN:**

Ron emailed the Plan to directors prior to this meeting. A large group meeting facilitated by Owen Shuman was held in April. Seven long term goals were established. The plan needs to be approved by MA Board of Library Commissioners to receive grant funding and is due by October 1<sup>st</sup>. MBLC granted NOBLE a two year extension due to being involved with telecomm upgrade and Evergreen projects.

Myron Schirer-Suter made a motion to approve the FY 2015-2019 Strategic Plan. Martha Holden seconded the motion. Motion passed unanimously.

**WARREN GRAHAM SECURITY WORKSHOP UPDATE:**

Pat Cirone explained he does workshops for library staff on how to deal with patrons in different circumstances. Pat sent an email to directors and ten libraries were interested. Cindy Roach from MBLC contacted Pat and asked about booking for 2 days, Monday August 19th and Tuesday August 20th. Venue yet to be determined, depending how many attend. Format is an all day workshop about security planning, 9:00-3:30 with 1 hour lunch break. One day cost is \$2,400, 2 days \$3,000 plus hotel expenses. The cost will be divided by number of libraries interested. Cindy is trying to get funding from MBLC. Carol Gray shared her experience from Gloucester. Maryann Niles offered to host at Lowell campus.

**EVERGREEN UPDATE:**

Ron reported the system was upgraded to release 2.3.7 last week. We delayed this release from January due to the memory issues and waited for a resolution from Equinox. In preparation, libraries upgraded memory or bought new PC's. The delay allowed NOBLE staff to work on small development projects. NOBLE participates with MassLNC in development, Jeff Klapes and Nancy George are on MassLNC development committee.

Some small development projects funded by NOBLE:

- Bug fix for bookkeeping issue in acquisitions completed, but not loaded yet.
- Bookbag functionality, will take you to current catalog, affects RSS feeds.
- Awaiting costs to restore thumbnail images.
- Seeking improvement when loading batches of MARC records. Elizabeth explained libraries that are doing acquisitions are able to upload bib and items from vendor sites. Libraries that aren't using acquisitions can't do that. Only way for those libraries to get those records in the system is to add a new temp record and add items. Goal is to have libraries that aren't using acquisitions be able to download from the vendor site a batch of records with order information in it, then upload that to create bibs and items. Awaiting costs.

Rich Allen asked if new libraries could start using acquisitions. Elizabeth answered in new release 2.3, big thing is EDI invoicing. Next Release 2.4 has rest of acquisitions functions. She suggests libraries not using acquisitions look at it in that release. Ron added if interested for local reasons can work with libraries. Also in 2.4 there's more work flow enhancements and more support for enriched EDI. Christine has scheduled an Acquisitions Roundtable in September. Elizabeth wants to get more familiar with changes for libraries currently using acquisitions especially doing fiscal close first time.

Elizabeth reviewed additional improvements in 2.3:

- Journal Title Index search.
- Improvements to Mylist function, aimed towards patrons. Can create different lists.
- Have ability to improve formats used for searching. Can distinguish between regular, large print, and ebook. Also between DVD and VHS, etc. ERWG has been working on this. Didn't come up using that feature on 2.3 until saw how release performed. Hope to have ready in early August.
- Kids Catalog -- it is part of Evergreen, but is an add-on product on vendor systems, it was available in Innovative, but never purchased. CW/MARS, Bibliomation and other Evergreen users funded the development, designed to search all of children's locations, and to allow search by keyword and graphical. Will work on it over the summer to show to children's librarians. It is configurable and can have multiple instances of kids catalog.

In 2.4 have ability to control stemming, will need to reindex the catalog.

Martha Driscoll reported the following:

- The memory leak issues were fixed with CW/MARS. If your PCs slow down or freeze up please let NOBLE staff know. No issues reported except from one library on one PC. Linda Walsh asked what information is needed. Martha said will send out an email, but will want to know task doing, operating system, hardware/memory. The memory leak issue with receipt printers has not been fixed.
- MassLNC put out an RFP to do software performance evaluation of Evergreen. OmniTI was hired. A test Evergreen system will be built. Going to load CW/MARS database and look at client performance, messaging, streamlining, and the database itself. Also examine our actual systems. Timeline is June through August.

Ron added Equinox is doing quality assurance study with Evergreen.

**OTHER BUSINESS:**

- Deb Abraham added Shute is closing in July for 10-12 month renovation project. Will have small temporary location with a couple of public access PC's at a community center of a senior housing development.
- Susan Cirillo announced Salem State's new library is opening September 3<sup>rd</sup>. dedication is August 28<sup>th</sup>.
- Sharon Gilley asked if any libraries had any trouble paying for ebooks out of book budget. Most directors stated not a problem. She felt MBLC classifications of materials needs to be clearer.
- Ruth Urell suggested putting New Business as an agenda item for libraries to report.

**ADJOURNMENT:**


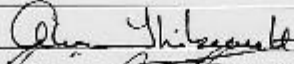
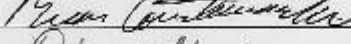


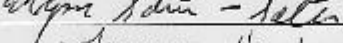

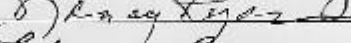
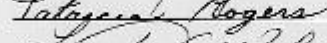
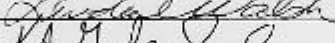
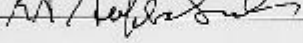
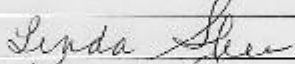
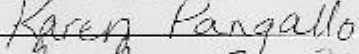
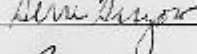
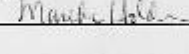
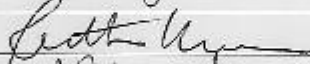
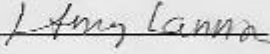
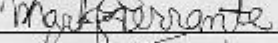
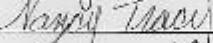
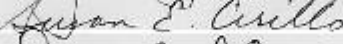
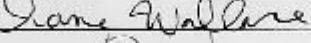

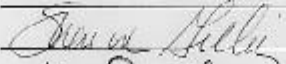
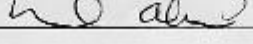
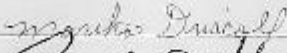
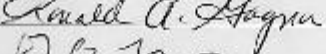
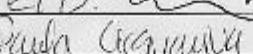
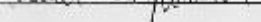
Carol Gray made a motion to adjourn, Martha Holden seconded the motion. Meeting adjourned at 12:15.

Respectfully submitted,

Nancy Ryan  
Secretary

NOBLE MEMBERS OF THE CORPORATION MEETING  
 AT ABBOT PUBLIC LIBRARY, MARBLEHEAD  
 JUNE 20, 2013

LIBRARY

|                        |  |
|------------------------|--|
| Beverly                |   |
| Banker Hill CC         |  |
| Danvers                |   |
| Endicott College       |   |
| Everett                |   |
| Gloucester             | (Freija Sanger)    |
| Gordon College         |   |
| Lynn                   |   |
| Lynnfield              |   |
| Marblehead             |   |
| Melrose                |   |
| Merrimack College      |   |
| Middlesex CC           |  |
| Montserrat             |  |
| Northern Essex CC      |   |
| North Shore CC         |   |
| Peabody                |     |
| Phillips Andover       |  |
| Reading                |     |
| Revere                 |   |
| Salem                  |   |
| Salem State University |   |
| Saugus                 |   |
| Stoneham               |   |
| Swampscott             |  |
| Wakefield              |   |
| Winthrop               |   |
| MBLC                   |  |
| NOBLE, Inc.            | <br><br><br> |