

**NOBLE
MEMBERS OF THE CORPORATION MEETING
AT MCQUADE LIBRARY, MERRIMACK COLLEGE
NOVEMBER 17, 2011**

PRESENT: Eighteen libraries were represented at the meeting, attendance sheet attached.

CALL TO ORDER: Pat Cirone called the meeting to order at 10:00.

APPROVAL OF MINUTES: Ruth Urell made a motion to approve Minutes from October 20, 2011 meeting. Kathryn Geoffrion-Scannell seconded the motion, passed by unanimous vote.

ELECTION OF TREASURER:

Pat Cirone reported Karen Pangallo was nominated by Executive Board for treasurer to fill the term of Treasurer Doug Rendell, who retired at the end of October. Karen was previously elected assistant treasurer. Linda Shea made a motion to elect Karen Pangallo as treasurer, Diane Wallace seconded the motion. Vote passed unanimously.

TREASURER'S REPORT: Karen Pangallo reported the audit adjustments have been done and are reflected on the report, also the state and federal returns were filed last week. Ruth Urell made a motion to approve the report. Brian Courtemanche seconded the motion, vote was unanimous.

MANAGERS' REPORT:

Ron Gagnon –

- Part time technical support position was filled. Jon Rzepala started November 29th. Worked part-time at NECC and is receiving his MLS this fall.
- Filed MBLC grant reports for the server and telecommunications projects. SACL required three objectives be met for the telecomm project:
 - Fewer slowdowns: survey sent to libraries and 50% fewer slowdowns were reported.
 - Decrease telecomm costs by 50%: decreased by 76% or 84% depending if e-rate taken into account.
 - New cable network be more reliable than the old: the number of down hours was 57% lower on the new network than the old, with the average length of downtime per incident is 4.9 hours compared to 25.3 hours on the old network.

Elizabeth Thomsen –

- Reported OverDrive statistics continue to increase, partly by new Kindle users and more funding from NOBLE and libraries. Collection Management Working Group meeting soon. Will discuss OverDrive collections and what direction to go in.
- Upcoming evening speaking engagements: social media at Wakefield, OverDrive at Danvers with their staff. OverDrive at Wakefield, Reading, and Peabody. Contact Elizabeth if interested in having her come to your library at night to meet with staff or patrons for informational sessions.

Martha Driscoll –

Will report on Evergreen later in the agenda.

FUTURE OF MASSLNC:

Kathy Lussier, project coordinator for MassLNC, did a presentation on the future of MassLNC with potential business models. MassLNC Business Plan document was emailed to directors prior to this meeting. Topics discussed:

- Overview of MassLNC
- Opportunities for Collaboration (during the grant)
- MassLNC Decision-Making Team Project Coordinator Role
- MassLNC Decision-Making Team Network Roles
- Evergreen Development Environment
- Potential Ways to Contribute to Development

- Opportunities for Collaboration (post grant)
- Potential Models to Support Collaboration-models are a work in progress. A draft budget of each model was emailed to directors prior to this meeting.
 - Federated
 - Coordinator Staffing
 - Technical Staffing
 - Coordinator & Technical Staffing
- Reviewed options on how the models will be funded.
- Presented an overview of each model with pros and cons.
- Next Steps
 - Results of survey will be compiled and sent out via e-mail.
 - MassLNC Business Plan Team will formed, it will be comprised of each Network Administrator, two liaisons from each Executive Board and the MassLNC Project Coordinator.
 - Team will recommend business model, funding formula, and governance structure.
 - Recommendation will come back to Membership for a vote in late winter/early spring.
 - NOBLE Business Plan Team reps are Ron Gagnon, Pat Cirone and Martha Holden.

Open discussion:

- Karen Pangallo asked once a business model is decided how flexible is it to change if decide after a year that model isn't working. Kathy replied may need to put some type of governing body into place. Ron added the three network administrators will be supervising the project daily, and if not satisfied with staff or model it can be changed.

- Ruth Urell asked what coordinator model would be doing on daily basis. Pat Cirone stated with new Statewide Virtual Catalog coming for example, coordinator would handle this. Elizabeth Thomsen added with shared development and enhancements between the three networks, it is a task that is very time consuming to manage and coordinate. There is a lot of follow up with the developers. Ron added all models have \$75,000 of shared development per year in the budget. Network staff is busy working with their own libraries and staff. The coordinator can test and coordinate enhancements.

- Patti Rogers commented when open source was first discussed and the three networks came together, her thought was the grant was the initial first step toward making a single statewide open source centralized system. Ron explained this is a pilot project and other networks are monitoring it. All the networks are all separate 501(c)(3), therefore state can not mandate it. MBLC doesn't have funding for networks to purchase new system, therefore they can encourage them to become part of the open source initiative or they have to fund their own system. Boston Public Library is funding their new system. Ron stated want to encourage other networks to join and have systems as similar as possible across the state. Myron Schirer-Suter added part of the grant requirement was to develop a future business plan. Ron explained MBLC and SACL see this as a model for the state and part of the grant reporting was to create a model for other networks to join.

- Elisabeth Tully asked what the decision making process is, and what happens if three networks don't agree. Kathy Lussier added NOBLE has plan team reps that would be working on behalf of NOBLE. Goal is to have coordinated effort.

- Linda Shea asked what the three networks were paying for their current systems. Ron answered NOBLE \$200,000, MVLC under \$100,000. When divided between the three networks it is substantially less than what the highest model would cost. Pat stated since the networks are different sizes, with NOBLE being the smallest, the split may not necessarily be one-third each.

- Patti Rogers asked how we know development ideas are not being duplicated. Kathy said need to have someone who is constantly monitoring this. Evergreen community is working on having the information available at the beginning of development as opposed to once it's in the development stages.

- Sharon Gilley asked what is seen as a vision for the state model 10-12 years in the future.
 - Ron stated some networks have committed to 5 year contract with their own vendor so they are out, SAILS being one. Old Colony and Minuteman have been following the model and expressed some interest. Ron stated it depends how marketplace changes and develops.
 - Elizabeth added right now hiring a developer would be someone local, in the future may be more flexible to hire someone who telecommutes and not in an office.
 - Pat Cirone added at MLS Annual Meeting there was discussion of moving state towards more streamlined effort.
 - Diane Wallace asked could this attract out of state members. Ron explained MBLC was asked that question and with state grant funding it is complicated and wouldn't be feasible.
 - Ron added state is currently doing an RFP for a new Statewide Virtual Catalog and one of the potential vendors is Equinox software.

- Patti Rogers asked if know why SAILS stayed with SIRSI. Ron stated they had no interest in the open source model, cost was not a factor.

- Pat asked to hear from NOBLE staff which model leaning towards and how it would impact their workload. Ron stated initially supported federated, but with all the work being done centrally the coordinator role is very important and frees up time for NOBLE staff to work with their libraries. Elizabeth agreed, stating an example of a meeting Kathy arranged between our academic libraries and CW/MARS academic libraries to discuss course reserves Syrup system. She realized how much time was involved in coordinating that development effort. Martha stated she never supported the federated model, but in support of the coordinator and technical model.

Kathy Lussier handed out a form for feedback of the different models. Directors took some time to fill out and returned to Kathy. She will compile the results and send out.

VOTE ON FY 13 NOBLE ACTION PLAN:

Ron explained the action plan is a requirement of MBLC every year, as well as being a good management tool. The FY13 Action Plan was approved by Executive Board and is presented to Members for their approval. It was emailed to directors prior to the meeting for their review. Ron reviewed some of the new goals highlighted in the FY 2013 Annual Action Plan.

Karen Pangallo made a motion to approve the FY 2013 Annual Action Plan, Ruth Urell seconded the motion. The motion passed by unanimous vote.

EVERGREEN UPDATE:

Ron reported NOBLE has committed to fund \$2,000 in Evergreen software development. This is the first NOBLE-only funded enhancement, to improve book bags booklist functionality and make it more useable. New release 2.2 Alpha 1 is the release that brings new catalog into mainstream of Evergreen software.

Elizabeth reported she is working on having new release up for the new catalog. She and Michele are completing circulation consultation with individual libraries trainers. Will schedule roundtable in April on all the ways for moving data back and forth. Starting round of circulation training with trainers, and will be following with tech services, serials and acquisitions, and course reserves.

Martha reported 2.2 Alpha 1 release may be ready this afternoon and will load on training system. If not, we'll consider loading Master, which is the code that is constantly updated. Continues to work on production system, and loading data from Innovative to Evergreen. Participating in conference calls with the other networks system managers.



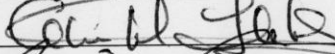
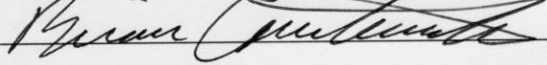
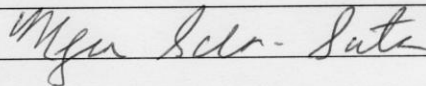
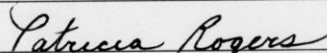
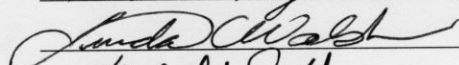
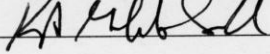
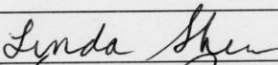
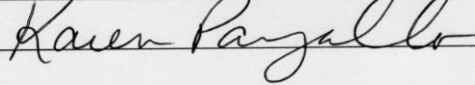
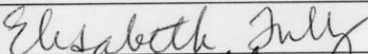

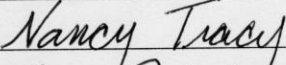
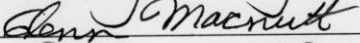
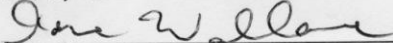
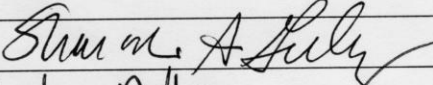
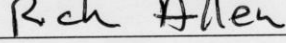
ADJOURNMENT: Ruth Urell made a motion to adjourn, Rich Allen seconded the motion. Meeting adjourned at 12:00.

Respectfully submitted,

Myron Schirer-Suter
Secretary

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LIBRARY

Beverly	
Bunker Hill CC	
Danvers	
Endicott College	
Everett	
Gloucester	
/ Gordon College	
Lynn	
Lynnfield	
Marblehead	
Melrose	
Merrimack College	
/ Middlesex CC	
Montserrat	
Northern Essex CC	
North Shore CC	
Peabody	
Phillips Andover	
Reading	
Revere	
Salem	
Salem State University	
Saugus	
Stoneham	
Swampscott	
Wakefield	
Winthrop	
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